



**August 2017 to June 2018**

**Jeanne Solberg, Associate Vice President, Health Information Management**

➤ **Project Summary:**

- Managed successful Epic go-live for large 4 hospital and physician practice healthcare system
- Reduced operating expenses by \$936K in 9 months due to efficiencies in Epic functionality
- Re-negotiated contract terms for transcription services netting \$596K
- Managed merge of 4 health information management departments into 1 corporate structure
- Successful implementation of computer-assisted coding
- Key member in preparation and achievement of HIMSS Stage 7 designation
- Established KPI measures for each function area of the department
- Key member of Legal and Compliance Subcommittee to review and develop core Medical Staff Bylaws, Rules and Regulations and eliminate conflicts in record completion requirements between hospital individual Bylaws, Rules and Regulations
- Developed systemwide policies regarding health information management, legal health record, designated record set and document imaging practices
- Key member of Corporate Compliance, Denials, Accreditation, Document Management, Physician Adoption of EHR, Chart Correction Overlay, and Record Retention meetings
- Participated in all Revenue Cycle deep-dive meetings to correct inefficient EHR builds